

Malcom Rojas

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SUMMARY

Registered Behavior Technician with experience providing one-on-one ABA therapy to children with autism in home, clinic, school, and community settings. Skilled in implementing behavior intervention plans, collecting accurate data, and collaborating with BCBAs and caregivers to support client progress and skill development.

EXPERIENCE

Registered Behavior Technician

Children's Behavioral Intervention

June 2026 - Present

- Delivered individualized ABA therapy sessions under BCBA supervision.
- Implemented behavior reduction and skill acquisition programs based on client treatment plans.
- Fostered communication, social interaction, and independence through evidence-based interventions.
- Communicated regularly with caregivers and the clinical team to support consistency in treatment goals.

Registered Behavior Technician

Behavioral Family Solutions

May 2025 - Present

- Implemented ABA interventions and behavior plans under BCBA supervision.
- Supported skill acquisition and reduced challenging behaviors.
- Collected data and monitored client progress.
- Collaborated with BCBAs and caregivers across home, clinic, and school settings.

Customer Service Specialist

Morgan White Group

July 2024 - May 2025

- Managed high-volume inbound calls, providing professional customer support.
- Accurately documented customer interactions and inquiries to ensure seamless service.
- Consistently exceeded performance targets by efficiently addressing customer needs.
- Communicated complex information clearly to enhance customer satisfaction.
- Thrived in a fast-paced environment, demonstrating strong multitasking and problem-solving skills.

Tutor

Tutorax

June 2022 - July 2024

- Provide one-on-one or small group tutoring in various subjects (math, science, reading, writing) on an individual level based on the learning style and level of the child.
- Assist with homework, reinforcing key concepts and helping to build critical thinking, study skills, and organizational strategies.
- Utilize interactive and age-appropriate teaching methods in line with student motivation and modify lesson plans based on progress and challenges.

EDUCATION

B.A Computer Science

Florida International University • Miami, FL • January 2025

A.S Computer Science

Miami Dade College • Miami, FL • April 2024 • 3.3 GPA

SKILLS

Clinical: ABA Therapy, Behavior Management, Data Collection, Skill Acquisition

Professional: Communication, Teamwork, Problem Solving, Time Management

Technical: Microsoft Office, Python, JavaScript, GitHub